

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of:)	CERTIFICATE OF EFS-WEB FILING
)	
NORMAN VICTOR STENNING)	I hereby certify that this correspondence is being
)	filed via EFS-WEB on this 4th day of March 2011.
Application No. 10/585,697)	
)	
Filing Date: April 27, 2007)	
)	
Group Art Unit: 3689)	<u>Aleshia Prange</u> March 4, 2011
Examiner: Michael J. Fisher)	Aleshia Prange Date
)	
A QUEUE MANAGEMENT SYSTEM)	
AND METHOD)	
)	
Attorney Docket No: 4295-00023)	
)	

AMENDMENT

Mail Stop: Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the Office Action dated October 5, 2010, a two-month extension of time with fees attached hereby requested, please enter the following in the above-identified application.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 9 of this paper.